

# Pinnacle Airlines - Flight Operations Quality Assurance Data Collection Form



Type of Event: ☐ Line Check ☐ Standards Check ☐ Jumpseat Observation

Date: \_\_\_\_\_

Departure Gate #: \_\_\_\_\_

Flight Number: \_\_\_\_\_

Dept Airport: \_\_\_\_\_

Arvl Airport: \_\_\_\_\_

Auditor: \_\_\_\_\_

Dept Runway: \_\_\_\_\_

Arvl Runway: \_\_\_\_\_

Preflight (from aircraft entry until commencement of the Cleared to Start Check)		
	Yes	No
1. Adequate preflight accomplished.....	<input type="checkbox"/>	<input type="checkbox"/>
2. Accomplished Flight Deck Safety Check to power busses (if applicable).....	<input type="checkbox"/>	<input type="checkbox"/>
3. Flight Deck Inspection Check completed appropriately (if applicable).....	<input type="checkbox"/>	<input type="checkbox"/>
4. Reviewed flight release as a crew.....	<input type="checkbox"/>	<input type="checkbox"/>
5. Reviewed AML and MEL appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
6. XCM briefing accomplished appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
7. FA briefing accomplished appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
8. FMS / ACARS initialized and programmed appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
9. Takeoff briefing accomplished appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
Pushback/Gate Procedures (from Cleared to Start through After Start Checklists)		
	Yes	No
1. Effective management of jetway removal/door closure.....	<input type="checkbox"/>	<input type="checkbox"/>
2. Cleared to Start Checklist accomplished appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
3. Pushback verbiage in accordance with FOM/FCOM.....	<input type="checkbox"/>	<input type="checkbox"/>
4. After Start Checklist accomplished appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
5. Fuel pumps selected appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
6. Single engine taxi used (if not, check reason).....	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> First flight of the day <input type="checkbox"/> Anticipated short taxi <input type="checkbox"/> Operation on contaminated surfaces <input type="checkbox"/> Operational requirement <input type="checkbox"/> Other _____		
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
Taxi (from gate departure through Taxi Checklist)		
	Yes	No
1. Taxi thrust limits observed.....	<input type="checkbox"/>	<input type="checkbox"/>
2. Taxi diagrams utilized.....	<input type="checkbox"/>	<input type="checkbox"/>
3. Checklist called for appropriately (verbiage and timing).....	<input type="checkbox"/>	<input type="checkbox"/>
4. Load data reviewed and set appropriately (release #, crew complement).....	<input type="checkbox"/>	<input type="checkbox"/>
5. Flap setting reviewed against MGL/ACARS.....	<input type="checkbox"/>	<input type="checkbox"/>
6. Takeoff data set and verified appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
Second Engine Start (if applicable)		
	Yes	No
1. Performed as a read and do checklist.....	<input type="checkbox"/>	<input type="checkbox"/>
2. Performed by First Officer.....	<input type="checkbox"/>	<input type="checkbox"/>
3. 70% N2 limit on operating engine observed during the start.....	<input type="checkbox"/>	<input type="checkbox"/>
4. Anti ice tests completed appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
Takeoff (from Before Takeoff Checklist through 1,500' AFE)		
	Yes	No
1. Before Takeoff Checklist completed appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
2. Professional/courteous passenger announcement; FA verified ready for takeoff.....	<input type="checkbox"/>	<input type="checkbox"/>
3. APU used per company procedure.....	<input type="checkbox"/>	<input type="checkbox"/>
4. Fuel checked prior to takeoff (burn+alt+rsv).....	<input type="checkbox"/>	<input type="checkbox"/>
5. Takeoff accomplished smoothly and on profile.....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		

Climb (from After Takeoff until Climb Check complete)		
	Yes	No
1. Departure procedure followed appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
2. 200 kts maintained until 3,000' AFE.....	<input type="checkbox"/>	<input type="checkbox"/>
3. 250 kts maintained below 10,000' MSL.....	<input type="checkbox"/>	<input type="checkbox"/>
4. Boxed items completed at 10,000' MSL (checklist used).....	<input type="checkbox"/>	<input type="checkbox"/>
5. Correct climb speed profile used and maintained throughout the climb.....	<input type="checkbox"/>	<input type="checkbox"/>
6. Both pilots verified all altitude preselector changes.....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
Cruise		
	Yes	No
1. Worldflight profile and cruise speeds followed appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
2. Fuel burn compared to Worldflight calculations.....	<input type="checkbox"/>	<input type="checkbox"/>
3. Approach preparation started timely and appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
Descent (from TOD to approximately 10,000')		
	Yes	No
1. TOD calculated per profile.....	<input type="checkbox"/>	<input type="checkbox"/>
2. Descent managed appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
3. Approach briefing conducted appropriately w/ positive exchange of controls (if req.).....	<input type="checkbox"/>	<input type="checkbox"/>
4. Pilot flying called for Descent Checklist on profile (transition alt).....	<input type="checkbox"/>	<input type="checkbox"/>
5. Both pilots verified all altitude preselector changes.....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
Approach (from approximately 10,000' to 50')		
	Yes	No
1. Pilot flying called for Approach Checklist on profile (leaving 10,000').....	<input type="checkbox"/>	<input type="checkbox"/>
2. 250 kts maximum maintained below 10,000'.....	<input type="checkbox"/>	<input type="checkbox"/>
3. Recommended speeds flown (or reference to minimum speeds made).....	<input type="checkbox"/>	<input type="checkbox"/>
4. APU usage in accordance with company procedures.....	<input type="checkbox"/>	<input type="checkbox"/>
5. Thrust reversers armed during before landing check (not early).....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
Landing (from 50' through After Landing Checklist)		
	Yes	No
1. Threshold crossing speed established appropriately (Vref @ 50').....	<input type="checkbox"/>	<input type="checkbox"/>
2. Landing calls made appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
3. 30% N1 limit below 60 knots observed.....	<input type="checkbox"/>	<input type="checkbox"/>
4. CA called for "flaps up after landing checklist" when clear of the runway.....	<input type="checkbox"/>	<input type="checkbox"/>
5. After landing checklist accomplished appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
6. APU usage in accordance with company procedures.....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
Taxi/Shutdown		
	Yes	No
1. Single engine taxi in used.....	<input type="checkbox"/>	<input type="checkbox"/>
2. Two minute cool-down period observed prior to engine shutdown.....	<input type="checkbox"/>	<input type="checkbox"/>
3. Electrical power managed appropriately on shutdown.....	<input type="checkbox"/>	<input type="checkbox"/>
4. Shutdown check accomplished appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
5. Exit/Terminating Checks accomplished appropriately.....	<input type="checkbox"/>	<input type="checkbox"/>
6. Post flight accomplished.....	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall evaluation (1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor).....</b>		
General		
Each item to be evaluated according to the following scale: 1=Excellent, 2=Standard, 3=Satisfactory, 4=Poor)		
1. Leadership / CRM.....		
2. Public Relations.....		
3. Cockpit Management.....		
4. Procedural Compliance.....		
5. Judgment.....		
6. Crew Coordination.....		
7. Appearance.....		